

Ted and Linda Reece

5045 Lago Vista Way

Paradise, CA 95969

E-mail: TedReece@comcast.net

▶ **DH Construction**
4324 Orange Grove Avenue, Ste. A
Sacramento, CA 95841

To All Who Helped Rebuild Our Home,

Thank you! This note is long overdue as we have been enjoying being back in our home since September. We have hosted several open houses and holiday celebrations to show off the finished product to family, neighbors and friends and they too are very impressed with the quality of your work. Even though the fire was a catastrophe, it provided an opportunity to make some wished for upgrades in the process. Your project manager, Justin Carmichael, was great to work with, paid great attention to detail, kept us informed on what to expect and addressed issues promptly when they arose.

A little background on the project. The fire occurred on November 19, 2012 (3 days before Thanksgiving!) and was caused by a zero clearance fireplace insert that, over the years, had turned the surrounding wood to charcoal which eventually caught fire. There was no failure of the fireplace or chimney. The fireplace had been installed per manufacturer's instructions over 20 years ago, but apparently the clearance needed to be greater than zero.



DH's representative, Amber, visited us the day after the fire and described your capabilities. We were most impressed with her presentation and your company's packet. Our insurance adjuster also suggested that we contact DH. Robert, Jim and Jennifer developed a very detailed scope of work and estimate of what



needed to be done. The scope was much more than we had expected but was agreed to by the insurance company. We had other estimates and interviewed other contractors but, after visiting several projects that were underway by DH, we selected your company because of the thoroughness of your estimate and the quality of workmanship that we observed. We were particularly impressed by the quality of the plumbing work performed by Pat and Otis.

We signed the contract with DH in December 2012 and demolition work was started in the beginning of January, 2013. The roof was extensively damaged and had to be removed but, with the exception of the walls surrounding the fireplace, the walls, doors and windows were all saved. All of the interior dry wall, insulation and flooring were removed to mitigate smoke and water damage. Reframing the roof was a major job and the crew started cutting the rafters even before the demolition was completed to expedite the process. The framers, Tristen, Chris, Scott, and Jason with help from Michael became part of the family for the next several months as they tackled the



complex roof stacking in stages as weather permitted. Bippus Roofing completed the roofing on the house by the end of March allowing the interior work to begin in earnest. This included replacing all of the electrical wiring which was accomplished by Jeff Drinnen and his crew and included some special features that we requested. Pat and Otis did their magic with the plumbing system including installation of a water softener, high efficiency water heater and a few more upgrades that we wanted. Demolition and reframing work then began on the shop and garage.



The pre-close-in inspection went well and caused no delays so that insulation and dry wall could be installed. Drywall was installed in April and interior painting began in May. Joseph and his Springs Painting Company did an excellent job on the painting and we have received many compliments on the quality of their work. The cabinetry built by Caldwell Cabinets from Gridley were installed in June. These are beautiful too! The solid



surface countertops and bathroom surfaces by Signature Surfaces were installed in August and it was really starting to look like a home again. Our friends and family are most impressed with the quartz and Corian that we too love and are very easy to keep clean. The finish carpentry, and there was a lot of it, including crown molding, base board, casings and bead-board were excellently done by Dave and Ron. The stacked stone wall in the living room completed by John Merica of Chico with help from his grandson and the wood stove from A-I in Chico are some of the of the main features of the home and have been admired by many. The slate hearthstone and tile by Steve and the Feather River Tile Company complement the stonework and other surfaces. Premier Design Concepts installed the hardwood floors and window blinds which we, as well as others, love. Towne Carpet of Chico installed the carpeting, completing the home and allowing us to move back in on Labor Day week-end after living in our RV on the property for nine and a half months. Throughout the process, Justin with the help of Patrick, kept the job site picked up and orderly so that it was possible for us to live on site. Linda was most happy about that as it allowed her to keep her sanity!

Again, our thanks to all that made this possible, including those that we failed to mention specifically. We are thoroughly enjoying all the beautiful space we have now and will forever be grateful to you all.

Warmly,

Ted and Linda

Ted and Linda Reece
Happy Customers

2/5/2014

